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Bib Data Sheet

CONFIRMATION NO. 8093

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|-----------------------------|---------------------------------------|--------------|------------------------|---|
| SERIAL NUMBER 09/902,094 | FILING DATE 07/11/2001 RULE | CLASS 703 | GROUP ART UNIT 2123 | ATTORNEY DOCKET NO. P 0273746 PAT-002 |
|-----------------------------|---------------------------------------|--------------|------------------------|---|

APPLICANTS

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** CONTINUING DATA *****

This appln claims benefit of 60/243,472 10/27/2000 ✓ THS 5/20/05
 and claims benefit of 60/243,401 10/27/2000 ✓
 and claims benefit of 60/243,469 10/27/2000 ✓
 and claims benefit of 60/243,397 10/27/2000 ✓
 and claims benefit of 60/243,470 10/27/2000 ✓

** FOREIGN APPLICATIONS ***** None THS 5/20/05

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
 ** 08/30/2001

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|--|---|---------------------------|-------------------------|-----------------------|----------------------------|
| Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature: <i>[Signature]</i> Initials: | STATE OR COUNTRY MD | SHEETS DRAWING 13 | TOTAL CLAIMS 10 | INDEPENDENT CLAIMS 3 |
|--|---|---------------------------|-------------------------|-----------------------|----------------------------|

ADDRESS
 30827
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TITLE
 Early warning in e-service management systems

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| FILING FEE | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) |
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